To: City of York Council Highways Department

Re: Condition of the pavement and driveways in Third Avenue York

We the undersigned strongly object to the condition and disrepair of the pavement and adjoining driveways in Third Avenue. This is particularly bad between properties 1 to 19

The pavement is continually being 'patched' by council workman and the quality of the work in some instances is poor. This piecemeal approach is detrimental to the health and safety of residents who both live in the street and other pedestrians who have to use it. It is now a constant battle for all residents to be constantly vigilant to make sure that the next part of the pavement that becomes a health and safety hazard is reported to the council before an accident occurs. In the long term this 'patching' approach is least cost effective way to maintain a surface that is safe to use.

In addition, because of the ad hoc patching of the roadside gully alongside the grass verge, rain water does not run freely into the drains. We also want this repaired a one continuous strip to ensure the 'fall' is uninterrupted to ensure rain water can run freely into the gutters.

Given the above we want the council to reinstate the pavements, driveways and gullies to a good standard so that any risk to health is minimised in the long term.

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17 Third Avenue York YO31 0TX

29 August 2006

Mr Bill Woolley – Director of City Strategy City of York Council 9 St Leonard's Place York YO1 7ET

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Dear Sir

Earlier this month I telephoned the Highways Department to complain about the condition of the pavement immediately outside my property. I was extremely pleased at the rapid response; within four days a surveyor had inspected the pavement and within two weeks the repairs had been carried out. However, part of the repairs consisted of mortar being built up adjoining the driveway as the path had sunk. This mortar is already breaking up and, in the process of making this repair; another flag has now been loosened.

I have consulted with my neighbours and we are all extremely unhappy about the condition of the pavement in Third Avenue. It is very difficult to walk along the street without tripping over raised, loose or broken flagstones. It is also difficult to take pride in our neighbourhood as the condition of the pavement gives an unkempt and uncared for impression.

We realise that when complaints are made the Highways Department does respond and make repairs but we believe that this piecemeal approach is entirely unsatisfactory and cannot be cost effective. As council tax payers we do not believe that this approach represents value for money and we would prefer the entire street to be reinstated.

Please find enclosed photographs of some of the affected areas, a petition signed by local residents and an overview of particular areas for concern. A copy of this letter and enclosures has also been sent to our local councillor.

We look forward to your response.

are Coulthard

Yours sincerely

Karen Coulthard

Number 3: Raised flags, raised, uneven crazy paving.

Number 5: Raised and broken flags.

Number 7: Patched concrete drive, sunken water cover.

Numbers 7 and 9: Broken concrete drives.

Number 9: Raised and broken flags.

Number 11: Broken flag, broken concrete drive.

Number 13: Sunken path next to drive, loose and broken flags.

Number 15: Uneven and raised flags, broken and sunken patch around the water cover

Number 17: Cracked and broken concrete drive, standing water in roadside gully, patch repair mortar detiororating and loosened flag, raised flags.

Number 19: Raised and broken flags.

Number 21: Sunken path next to drive.

Number 23 Raises flags, raised water cover.

Number 25: Raised flags.

Number 27: Cracked concrete drive, sunken path next to drive.

Number 29:Raised flags, broken and patched drive.

Although the section of pavement on Third Avenue between the junction of Second Avenue and Melrosegate has not been inspected, nor neighbours consulted, there are problems of a similar nature also. In particular a loose and raised flag outside Number 35 is extremely dangerous – when it is stood upon the entire flag raises up from the ground, giving a 50mm 'step' which I have tripped over several times.

